



HOW TO COMPLAIN

- Complaints to CEIN can be lodged:
 - by email to info@cein.com.au
 - by phone on 03 9088 7569
 - in person at 288 Sydney Rd, Coburg, Vic 3058
- Complaints to the NDIA can be lodged:
 - by email to feedback@ndis.gov.au
 - by phone on 1800 800 110
- NDIS Quality and Safeguards Commission
 - Online: www.ndiscommission.gov.au
 - Phone: 1800 035 544
- Complaints to the Victorian Department of Health and Human Services' Complaints, Integrity and Privacy Unit can be lodged:
 - by email to complaints.reception@dhhs.vic.gov.au
 - by phone on 1300 884 706
 - by post to
Complaints, Integrity and Privacy Unit
GPO Box 4057
Melbourne VIC 3001
- Complaints to the Victorian Disability Services Commission can be lodged:
 - by email to complaints@odsc.vic.gov.au
 - by phone on 1800 677 342 (TTY 1300 726 563)
 - online at www.odsc.vic.gov.au
 - via Skype by calling or emailing to make an appointment first
- Complaints to the Commission for Children and Young People Victoria can be lodged:
 - by email to childsafes@ccyp.vic.gov.au
 - by phone on 1300 78 29 78
- Complaints to the Office of the Commissioner for Privacy and Data Protection can be lodged:
 - By phone on 1300 666 444
 - online at www.cpdp.vic.gov.au
- Complaints to the Victorian Ombudsman can be lodged:
 - by phone on 03 9613 6222 or (regional areas) 1800 806 314
 - online at www.ombudsman.vic.gov.au
- Complaints to the Independent Broad-based Anti-corruption Commission can be lodged:
 - by phone on 1300 735 135
 - online at www.ibac.vic.gov.au